

Enham Trust maintains continuity and quality of service with Arcserve



CLIENT PROFILE

INDUSTRY: Nonprofit

COMPANY: Enham Trust

EMPLOYEES: 250

Enham Trust provides services to help more than 6,000 disabled people to have more independence, choice and control. Founded in 1921, the trust provides personalised services around care, housing and employment.

PROBLEM

The organisation needed to replace its time-consuming and costly tape-based backups with a more reliable and flexible disaster recovery solution that would support its digital roadmap.

SOLUTION

Arcserve protects three terabytes of data with daily incremental backups, which are replicated to the cloud. Tests can be initiated in real-time and virtual machines provisioned to restore critical systems.

RESULTS

With Arcserve, Enham Trust can optimise disaster recovery while also reducing costs and complexity. Faster and more reliable backups and restores prevent disruption to its services and safeguard compliance.

THE PROBLEM

Removing cost and complexity from disaster recovery

Enham Trust provides services to more than 6,000 disabled people every year. It offers personalised services around care, housing and employment to help people live as independently as possible.

From its Hampshire headquarters, Enham Trust operates across Basingstoke, Eastleigh, Southampton, Portsmouth, Somerset, Swindon and Plymouth. While all its operational processes are underpinned by technology, the trust still needs to keep an audit trail of documentation relating to the services provided.

In 2018, the organisation decided to bring ICT management in-house to help it implement a clear digital strategy. Although the trust had a backup and recovery solution in place, it was reliant on the retrieval of tapes in the event of a disaster.

“Tape recovery is very time-consuming,” comments Phil Blake, Head of ICT at Enham Trust. “We also risked losing up to seven days’ worth of data if our disk based backups failed and we were forced to restore from tape.”



THE SOLUTION Unified replication, compression and deduplication

Enham Trust's partner, Curatrix, explored the solutions on the market, before selecting Arcserve UDP Appliance and Arcserve UDP Cloud Hybrid as the best fit for the organisation's budget and requirements.

The Arcserve environment is hosted at the trust's head office and protects three terabytes of user data, 5 SQL databases and approximately 25 servers, including Windows and Linux devices.

Daily incremental backups are compressed and replicated to Arcserve UDP Cloud Hybrid for an additional layer of protection. The organisation also uses Arcserve UDP Cloud Hybrid to back up its Office 365 data.

"With Arcserve, the backup process is much faster – some static servers take just two minutes," comments Blake. "Arcserve UDP Cloud Hybrid also means we can use just one appliance across multiple locations, which is more cost-effective."

To optimise disaster recovery, the team can test backups and replications in real time without causing any disruption to the business. "We've not had an outage since implementing the solution, but we know that we could recover quickly and easily if needed," explains Blake. "Files or virtual machines can be restored directly from the Arcserve appliance or remotely from the cloud."

In the event of a disaster, Enham Trust can spin up copies of mission-critical systems as virtual machines in the cloud, which is much quicker than maintaining a second failover environment.



Arcserve is flexible, agile and cost-effective.

- Phil Blake, Head of ICT



THE RESULTS Delivering continuous care to people in need

With Arcserve UDP Appliance and Arcserve UDP Cloud Hybrid, Enham Trust has a cost-effective and flexible disaster recovery solution in place to help it meet strategic objectives.

"When we implemented Arcserve we were just looking for a disaster recovery solution, but its comprehensive features mean it can be used to meet wider data protection and compliance goals," Blake explains. "For example, its search and delete functionality also helps us meet compliance regulations without having to trawl through legacy data."

By transforming its approach to disaster recovery with Arcserve, Enham Trust can:

- MINIMISE THE RISKS OF DATA LOSS
- COMPLY WITH GDPR REGULATIONS
- SAFEGUARD ITS REPUTATION
- FREE UP RESOURCES WITHIN THE IT DEPARTMENT

"Arcserve is flexible, agile and cost-effective; we save around £1,200 every year on tapes and by avoiding costs associated with defective media," comments Blake. "By optimising our disaster recovery capabilities, we can continue to deliver high quality services to the people we support."



For more information on Arcserve, please visit [arcserve.com](https://www.arcserve.com)