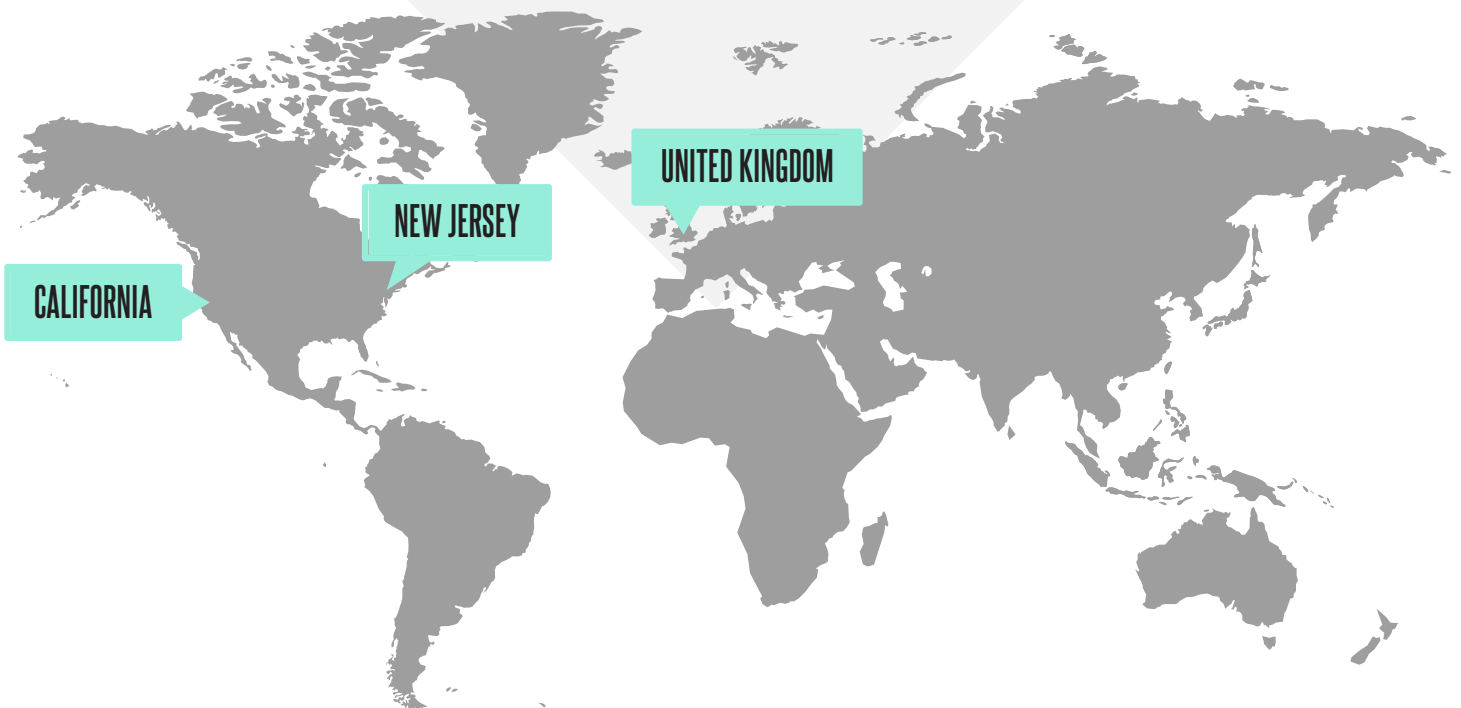


ARCSERVE® CLOUD DATA CENTERS

Safety and Reliability for Your Data and Systems

PROVEN DATA CENTER PERFORMANCE

Arcserve Cloud data centers exceed industry standards for security, integrity, resiliency, availability and performance. Each data center is designed for ultimate resiliency and is strategically located to protect your data from any disaster:



DATA SAFETY

Your business is safe with Arcserve Cloud data centers – some of the safest and impenetrable facilities in the world:

- **Unmarked Buildings**
- **Biometric Security**
- **CCTV Cameras**
- **Security Guards**
- **Mantrap Entry**
- **Motion Detection**

DATA SECURITY

Your data security is our highest priority. Arcserve cannot access or retrieve your data, as it is anonymized and protected with multiple layers of encryption.

- **Multi-tier Encryption**
- **AES Encryption At-Rest**
- **Self-Healing Storage**
- **Data Anonymity**
- **SSL/TLS Encryption In-Flight**
- **Role-Based Access Control**



RELIABILITY AND AVAILABILITY

Arcserve Cloud ensures continuity of your business and safety of your data, as it is built with high availability and unsurpassed reliability in mind. By eliminating every single point of failure, Arcserve Cloud delivers peace of mind at every step, including:



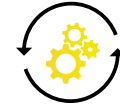
CLOUD INFRASTRUCTURE

Your data is spread over multiple cloud nodes. Even if a node goes down, there will be zero impact to your backups.



CONNECTIVITY

Your access is facilitated by multiple 10 Gbit links. If a link goes down, you will continue accessing your backups via a secondary connection.



NETWORK OPERATION CENTER

Arcserve Cloud is monitored by seasoned professionals 24/7/365, so your business can continue at any time.

COMPLIANCE

Arcserve delivers extensive cloud capabilities to strengthen your regulatory and corporate compliance:

GDPR

- Arcserve Cloud data centers are located in the countries designated by Article 45(1) of the GDPR.
- Arcserve is a member of the EU-US Privacy Shield Framework.

HIPAA and OHSAS

- Arcserve and Arcserve Cloud data centers in the United States are HIPAA-compliant.
- Arcserve Cloud data centers in Europe are compliant to OHSAS 18001:2007.

ISO

- Arcserve Cloud data centers in the United States are certified under ISO/IEC 27001:2013.
- Arcserve Cloud data centers in Europe are certified under ISO/IEC 27001:2013, 9001:2008, 22301, 14001:2004 and 50001.

PCI DSS

- Arcserve Cloud data centers are audited and certified under PCI DSS framework v.3.2.

NIST 800-53 / FISMA

- Arcserve Cloud data centers in the United States satisfy requirements of NIST800-53 and FISMA.

ITAR

- Arcserve Cloud data centers in the United States are managed solely by US persons in US locations, as defined in 22 CFR §120.15.

FINRA

- Arcserve complies with applicable FINRA regulations, including requirements of 17 CFR §240.17a-4(f)(vii).

FERPA

- Arcserve complies with relevant FERPA provisions, including data security, data encryption, access rights and access procedures.

SSAE 18 / SSAE 16 / ISAE 3402

- SOC 1 Type 2 report for Arcserve is available upon request.
- SOC 1 Type 2 and SOC 2 Type 2 reports for Arcserve Cloud data centers are available as well.



Explore more at arcserve.com