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PROFESSIONAL SERVICES

Partner Class:

Delivery Platform: Remote

Class Duration: Three Days

Day 1: Arcserve UDP

Day 2: Arcserve ASBU

Day 3: RHA and Review

Class Requirements:

- Have attended a local Arcserve boot camp (*suggested but not mandatory*)
- Laptop
- External IP address

Location: Remotely Delivered

Sit in the comfort of your office or home. This is a live training course utilizing modern technology to deliver a comprehensive training course without the hassles or financial cost implications of travel and hotel accommodations.

Pricing:

For this year the certification program is offered on a no-charge basis.

For Registration Details and Class Dates:

Contact Professional Services Director, david.ross@arcserve.com.

Arcserve Certified Technical Consultant (ACTC)

Audience: Arcserve partners.

Purpose: To equip the Arcserve partner community with the necessary skills to install, configure and support their Arcserve customer base according to best practices.

Class Objective: To build and deploy a full functional UDP Premium Plus environment. Class product focus: UDP, ASBU, and RHA.

Why attend?

A highly qualified and skilled Arcserve senior implementation engineer has developed the ACTC class. An engineer who understands the wide-ranging nature of different customers environments. Who recognizes the various challenges that are often confronted during an implementation engagement.

Still active in the field, with over 25 years of experience, this class provides an excellent opportunity to learn new skills from a master data protection specialist. He has written the course to reflect real world implementation and usage with comprehensive material, lab infrastructure and his own experience to provide guidance and insight across many relevant implementation topics.

Certification:

Upon successful completion of the class, in addition to scoring a passing 85% on the open book online exam, all attendees will be granted and issued the following certification and a technical badge for your business card or website as applicable.

Benefits to Arcserve Certification:

Partner certification enhances your professional credibility and recognition - adds value to your services portfolio.

- Enables you to sell added value to potential software/hardware opportunities.
- Maintain and support your Arcserve environments.
- Enables you to sell a complete solution end-to-end.
- You become the "trusted advisor" for the customer.

Empowerment through certification can help to ensure solid customer experience thereby reducing the potential for Arcserve support calls.

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Technical Consultant 2018