

SaaS Backup

Complete Data Protection



Introduction

Arcserve SaaS Backup is a comprehensive solution to protect data hosted in SaaS application clouds. A cloud-native, cloud-to-cloud backup, solution built to protect data hosted in SaaS application clouds such as Microsoft Office 365, Microsoft 365 Azure Active Directory (Azure AD), Microsoft Dynamics 365, Salesforce, and Google Workspace.

SaaS vendors operate on a shared responsibility model, which means obligations are shared between the vendor and the customer, on aspects relating to security & others. SaaS vendors own the cloud infrastructure stack and all primary components that make up the service such as, physical infra, network controls, operating system that hosts the application, controls for the application offered as a service, hardware components and others. However, 'data', the critical component that powers the business and central to the service's relevance is the organization's responsibility.

Responsibility includes accountability for data stored, classification of data, managing compliance requirements, securing, and protecting data, apart from other obligations required of data owners.

This responsibility applies to:

- ✓ Customers leveraging SaaS applications to support their business needs
- ✓ Managed Service Providers (MSPs) offering services to their customers
- ✓ IT Solution Providers or large MSPs serving multiple MSPs



"Gartner¹ forecasts security breaches, for at least one major SaaS vendor, causing irreparable data loss and interruptions to business costing organizations more than \$100 million, by 2025"



1 Source: Gartner's 'Innovation Insight: Backup for SaaS Applications', published 05-August-2021; Gartner report ID: G00748642

Arcserve SaaS Backup offers complete protection for data stored in Microsoft 365, Microsoft 365 Azure AD, Microsoft Dynamics 365, Salesforce, and Google Workspace.

Arcserve SaaS Backup - salient points:

- A simple setup that takes under 5 minutes, prior to starting protection. A single pane of glass, with Multi-Tenant and Role-Based Access Controls (RBAC), makes navigation super-fast, while offering complete control over the protected data.
- Immutable backups, using a blockchain-based algorithm, offers organizations the ability to retrieve an unaltered copy of the data. Ransomware attacks, malware or malicious users have potential to cause severe harm to data; immutable backup offers a strong last line of defense..
- Most cost-effective solution with a single price per seat that includes all SaaS data protection functionalities.
 - Unlimited retention of your backups through the life of your subscription
 - Limitless data storage in an online cloud tier, allowing fast access & restores
 - No additional charges for data traffic: ingress, egress or transaction fees
- Secure, scalable, and available by design: Data in transit and data at rest is encrypted with a default 30-day delete-retention. Four copies of the backup data in 2 different datacenters within the same region, guarantee data sovereignty and redundancy.

A snapshot of Arcserve SaaS Backup’s vendor coverage:

Microsoft 365	Free! Microsoft 365 Azure AD*	Microsoft Dynamics 365	Salesforce	Google Workspace
Full coverage for: ✓ Exchange Online ✓ OneDrive ✓ Teams & Groups ✓ SharePoint ✓ Public Folders	Users ✓ Ownerships ✓ Authentication methods: Phone & Email ✓ Memberships & More Groups ✓ Owners, Members & More Administrative Units ✓ Members ✓ Scoped-role assignments Roles ✓ Role assignments Activity Logs ✓ Audit & Sign-in logs	500+ objects of popular applications: ✓ Sales ✓ Marketing ✓ Field Service ✓ Project Service Automation ✓ Customer Service	Standard and custom object protection: ✓ Accounts ✓ Activities ✓ Campaigns ✓ Campaign Members ✓ Cases ✓ Contacts ✓ Leads ✓ Notes ✓ Opportunities ✓ Custom Objects ✓ Other Standard Object	Complete protection for popular apps: ✓ Gmail ✓ Team Drive ✓ Docs ✓ Sheets ✓ Slides ✓ Drive ✓ Sites ✓ Calendar ✓ Tasks

* Free backups for Azure AD included with any paid subscription of Arcserve SaaS Backup

Conclusion

SaaS vendors have made it clear that backups are the organization’s responsibility and not theirs. Arcserve SaaS Backup adds to Arcserve’s powerful portfolio, equipping organizations to completely protect their SaaS data, eliminating business interruptions due to unrecoverable data loss.

Take the Next Step

Find out more at arcserve.com
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About Arcserve

Arcserve, a global top 5 data protection vendor, provides the broadest set of best-in-class solutions to manage, protect and recover all data workloads, from SMB to enterprise and regardless of location or complexity. Arcserve solutions eliminate complexity while bringing best-in-class, cost-effective, agile, and massively scalable data protection and certainty across all data environments. This includes on-premises, cloud (including DRaaS, BaaS, and Cloud-to-Cloud), hyperconverged, and edge infrastructures. The company’s nearly three decades of award-winning IP, plus a continuous focus on innovation, means that partners and customers, including MSPs, VARs, LARs, and end-users are assured of the fastest route to next-generation data workloads and infrastructures. A 100% channel-centric organization, Arcserve has a presence in over 150 countries, with 19,000 channel partners helping to protect 235,000 customers’ critical data assets. Explore more at arcserve.com and follow [@Arcserve](https://twitter.com/Arcserve) on Twitter.

