

# SaaS Backup

## Complete Protection for Microsoft 365 Digital Assets



### Introduction

By delivering collaborative products like email or instant messaging as a service, Microsoft takes full responsibility for critical components of the stack, such as physical security, application-level controls, network controls, host infrastructure, and others. But responsibility for the most critical component – the data stored in its cloud, is the organization’s responsibility.

Responsibility includes accountability for data stored, classification of data, managing compliance requirements, securing, and protecting data, apart from other obligations required of data owners.

This responsibility applies to:

- ✓ Customers leveraging Microsoft 365 services to support their business needs
- ✓ Managed Service Providers (MSPs) offering services to their customers
- ✓ IT Solution Providers or large MSPs serving multiple MSPs and customers



*“We recommend that you regularly backup Your Content and Data that you store on the Services or store using Third-Party Apps and Services”*

*- A snip from Microsoft Services Agreement (Section 6b)*

Common misconceptions when subscribing to SaaS offerings:

1. **Assumption** - Microsoft 365 applications are safeguarded from ransomware attacks and data loss.  
**Reality** - Protecting data from ransomware, malware, hackers, or malicious users is the organization’s responsibility. Cyberattacks and data breaches can cause permanent data loss, crushing financial losses and irreparable damage to brand reputation, if data is not protected using a third-party backup system.
2. **Assumption** - Microsoft 365 items are backed up by Microsoft for long-term retention and can be easily restored.  
**Reality** - Microsoft doesn’t offer point in time data recoveries. Data in the recycle bin is gone in 90 days. Organizations risk spending hundreds of hours, searching for unrecoverable documents, if they do not have a retrievable copy of the data from a third-party backup.
3. **Assumption** - Microsoft 365 has built-in Litigation Hold, so all is well.  
**Reality** - Litigation Hold is a safeguard put in place by Microsoft to reduce the risk of losing data, it can’t take the place of third-party data protection to address compliance requirements and regulations. Legal action can be crippling; organizations never know when they’ll need to produce emails or other documentation, so staying prepared is the only way to keep out of trouble.

Embrace a complete protection strategy to defend data against ransomware attacks, malicious users, corruptions, or others that can cause irreparable damage to the business

**Arcserve SaaS Backup offers a complete solution to protect data across key Microsoft 365 workloads such as Exchange Online, Teams, Groups, SharePoint, OneDrive, and Public Folders**

**Backup Microsoft 365 data using Arcserve SaaS Backup; a simple, secure, and scalable solution for expanding environments.**



## Key Features

- **Easy deployment** with the initial setup taking less than 5 minutes, before starting to protect data across key Microsoft 365 workloads such as Exchange Online, Teams, Groups, SharePoint, OneDrive, and Public Folder.
- **Simple interface** that has user and non-user data neatly organized to facilitate easy navigation, work faster, and have complete control over the protected Microsoft 365 data.
- **Most cost-effective solution** with a single price per seat that includes all SaaS data protection functionalities.
  - Unlimited retention of your backups through the life of your subscription
  - Limitless data storage in an online cloud tier, allowing fast access & restores
  - No additional charges for data traffic: ingress, egress or transaction fees
- **Universal restore view** gives a full overview of all backup sets. A search can be performed across all historical data sets to restore data that was deleted years ago or sometime in the recent past.
- **Ultra-fast search** allows users to quickly locate, securely preview and restore data. The secure preview feature makes it super easy to identify the right data that needs to be restored, eliminating multiple restore iterations.
- **Versatile restore options** to suit user needs. Terabytes of data or just a few objects to be restored– Arcserve SaaS Backup has it covered.
- **Secure by design** offering immutable backups of the cloud data, using a blockchain-based algorithm. Data is encrypted at rest and during transit. SSO can be easily setup, allowing Multi-Factor Authentication (MFA) to be added to a configured identity provider.
- **Scalable** to meet growing enterprise demands with unlimited retention to comply with regional, industry or company policies. The solution can scale seamlessly across millions of users.
- **Available** data, storing four copies of the backups in at least two datacenters within the same region, guaranteeing data sovereignty.
- **Multi-Tenant** and Role-Based Access Control (RBAC) offer designable flows. Be it an MSP, managing multiple customers or a large corporation requiring better controls; multi-tenant & RBAC functions offer them.
- **Fully auditable** operations such as restores, downloads, GDPR compliance-support labels, and others are all recorded in an Audit log.

Arcserve SaaS Backup for Microsoft 365 offers the broadest coverage for critical M365 workloads, while offering instant access to data when it is most needed.

Exchange Online	Teams & Groups	OneDrive	SharePoint
✓ Outlook Mail	✓ Teams Conversations	✓ All Documents	✓ All Site Collections
✓ Contacts	✓ Calendar	✓ Form Templates	✓ Lists
✓ Calendar	✓ Planner	✓ Enhanced Versioning	✓ Document Libraries
✓ Tasks	✓ Files	✓ Azure AD Group Selection	✓ Site Content Types
✓ In-Place Archives	✓ Channels & Channel Tabs	✓ Intelligent Integrated Azure AD Groups Selection	✓ Permissions
✓ Public Folders	✓ Teams Channel Posts and Replies	✓ Automated Selection of OneDrive (based on Exchange Selection)	✓ Customization
✓ Sub-Folders	✓ Files: Public & Private Channels	✓ Style Library	✓ Site Columns
✓ User Permissions	✓ SharePoint	✓ Intelligent Selection of SharePoint Sites and Teams	✓ Pages
	✓ Wiki pages		✓ Sub-Sites

Arcserve SaaS Backup equips customers with a full spectrum of recovery options including an ultra-fast search capability, allowing restores of terabytes of data or granular object recovery. An unaltered copy of the data can be recovered to its original location without any hassles. Restore options include in-place restore, PST download, in-place archives, cross-user restore, bulk data download, shareable user link, SharePoint cross-site restore and more.

[Contact Arcserve](#) to find out more on how Arcserve SaaS Backup can help protect and recover critical business data, stored in Microsoft’s cloud.

## Take the Next Step

Find out more at [arcserve.com](https://arcserve.com)  
 or contact us at [info@arcserve.com](mailto:info@arcserve.com)  
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